Sheltered housing schemes in Camden
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What is sheltered housing?

Sheltered housing provides a supportive environment for older vulnerable and disabled people in the community. You can stay independent whilst benefiting from support and security.

Who can apply?

Sheltered housing is available to anyone who meets all of the following criteria:

- You must be at least 55
- You must have a housing need
- You must have a support need.

How do I apply for sheltered housing?

If you meet the criteria and would like to be considered for one of Camden’s sheltered housing schemes, please visit camden.gov.uk/housing. Click on ‘housing options’ and fill in the self-assessment form. Make sure you tick the ‘sheltered housing’ option.

If you are having difficulties using the form, or do not have access to a computer, please phone the housing options team on 020 7974 5801 for help.

If you are unsure whether you meet the criteria for sheltered housing or have a question about the application process, please contact the sheltered housing team: phone 020 7974 4523/3247, textphone 020 7974 6866, email: sheltered.housing@camden.gov.uk or write to:

The sheltered housing team
Promoting independence group
London Borough of Camden
Bidborough House
38–50 Bidborough Street
London WC1H 9DB
Other services for older people in Camden

This service promotes independent living for older people in Camden by providing advice on housing to enable them to remain living at home. An outreach worker will visit you at home to assess your support needs and put you in touch with useful services.

Phone 020 7974 4759
Email outreach@camden.gov.uk

Careline Telecare

Careline Telecare is the council’s emergency alarm service. It enables vulnerable and older people to stay independent yet confident that help is always at hand. They wear a button around their neck or wrist and in an emergency can use it to call the Careline Telecare response centre. Careline Telecare operates 24 hours a day, 365 days a year.

Phone 020 7974 1491
Email carelinetelecare@camden.gov.uk

Resource centres for older people

Many sheltered schemes are close to resource centres for older people. These centres offer activities and classes specifically for people over 60. They also offer lunch and opportunities to socialise and help is available for people with personal care needs. For more information see page 52.

Residential and nursing care

A range of local authority, ‘not for profit’ and privately run care homes and nursing homes are available. For information about care homes please contact Camden adult social care.

Phone 020 7974 4000
Email adultsocialcare@camden.gov.uk

You can also contact Counsel and Care, a national charity for people over 60, their families and carers. It provides advice about issues connected with the community care system and publishes a wide range of factsheets which are available to download from their website.

Phone 0845 300 7585
Email advice@counselandcare.org.uk
counselandcare.org.uk

Moving out of Camden

For advice on the choices available if you want to move out of Camden please contact the council’s housing options team.

Phone 020 7974 5801
Email housingneed@camden.gov.uk

Getting on in Camden

Camden Council has produced a free information guide about services and activities available for older people in Camden called ‘Getting on in Camden’.

Phone 020 7974 4523 or 020 7974 3247 or see camden.gov.uk/olderpeople
Other sheltered housing options

The following are not available through Camden’s housing register. If you are interested in any of these schemes, please contact the organisations directly.

**Leasehold sheltered schemes in Camden**

**Davina House**
59a Forwych Road, London NW2 3TN
Managed by: Genesis Homes
International House, 4th Floor West
7 High Street
London W5 5DB

Davina House has one- and two-bedroom sheltered flats available to lease. Phone 020 8758 8333.

**Osprey Court**
256-258a Finchley Road,
London NW3 7AA
Managed by: The Osprey Management Company Limited
112 Mill Plat
Isleworth TW7 6BZ

Osprey Court has 25 two-bedroom sheltered flats to lease. Phone 020 8569 8364 or 020 7435 6768

**Sheltered housing to buy in Camden**

**Elderly Accommodation Counsel**
provides a free advice and information service:

National advice line: 020 7820 1343
housingcare.org
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You can rent a sheltered housing flat either from the Council or from a local registered social landlord or housing association.

Sheltered housing schemes consist of self-contained unfurnished flats. Each has a scheme manager and a 24-hour community alarm service.

Most schemes will have an on-site laundry (except the Brunswick Centre) and extra security measures to help tenants feel safe. Some schemes accept pets as long as they don’t affect other tenants.
Accommodation

28 one-bedroom flats
Lift to all five floors

Local amenities

- Belsize Park
- 168, C11, 46
- Hampstead Heath
- Close to Royal Free Hospital
- Belsize Park local shops

Scheme facilities

- Garden
- Guest room
- Common room
Henderson Court

102 Fitzjohn’s Avenue
London NW3 6NS

020 7435 6813

Landlord: Camden Council

Local amenities

Hampstead

46, 268

Hampstead Heath
Finchley Road

Keats Group Practice

Hampstead village local shops

Hampstead Heath

Henderson Court

Accommodation

69 one-bedroom flats

Lift to all three floors

Scheme facilities

• Garden
• Guest flat
• Small common room
Monro House

Accommodation

5 studio flats
24 one-bedroom flats
2 two-bedroom flats
Lift to all four floors

Local amenities

Hampstead
46, 268
Hampstead Heath
Keats Group Practice
Hampstead village local shops
Hampstead Heath
Henderson Court

Scheme facilities

- Common room
- Kitchen
- Garden
- Guest room

116 Fitzjohn’s Avenue
London NW3 6NU
020 7794 4962

Landlord: Camden Council
Robert Morton House

Alexandra Place
London NW8 0DX
020 7328 4312
Landlord: Origin Housing

Local amenities

Swiss Cottage
31, 82, 113, 13, C11
South Hampstead
Belsize Priory Health Centre
Close to local shops
Winchester Road, Primrose Hill

Accommodation

45 one-bedroom flats
Two lifts to all floors
All flats are wheelchair accessible

Scheme facilities

- Common room
- Garden and patio
- Guest room
- Several lunch clubs nearby
Accommodation

- 23 studio flats
- 33 one-bedroom flats
- One two-bedroom flat
- Lift to all floors

Local amenities

- Belsize Park
- 46, 24
- Gospel Oak
- Royal Free Hospital
- Local shops
- Hampstead Heath
- Day centre nearby

Scheme facilities

- Parking
- Common room
- Guest room
- Library regularly visits scheme
- Regular activities organised by tenants and manager

Landlord: Origin Housing

31-41 Parkhill Road
London NW3 2YE

020 7586 1899
Spencer House

9-11 Belsize Park Gardens
London NW3 4JR
020 7722 5420

Landlord: Circle 33 Housing Trust

Office hours are 9am to 3.30pm weekdays. Non-resident manager works mornings five days a week and there is a 24-hour control centre for emergencies.

Local amenities

- Belsize Park
- C11, 168
- Hampstead Heath
- Royal Free Hospital
- Close to shops of Belsize Park
- Resource Centre
- Kingsgate

Accommodation

- 15 one-bedroom flats
- Two studio flats
- Lift to all floors
- Two flats for wheelchair users

Scheme facilities

- Common room
- Garden
- Kitchen
- Guest room
**Accommodation**

- 24 one-bedroom flats
- Lift to all floors

**Local amenities**

- Belsize Park
- 24, 168, 268, C11
- Hampstead Heath
- Royal Free Hospital
- Keats Practice
- Belsize Park local shops
- Hampstead Heath

**Resource Centre**

- Charlie Ratchford
- Henderson Court
Wells Court

Oriel Place
London NW3 1QN

020 7435 8996

Landlord: Camden Council

Local amenities

Belsize Park, Hampstead
168, C11, 46
Hampstead Heath
Royal Free Hospital
Local shops nearby
Resource Centre

Accommodation

11 studio flats
10 one-bedroom flats
Lifts to all floors
Property not wheelchair accessible as there are stairs to the main entrance

Scheme facilities

• Common room
• Kitchen
Ashdown Crescent

Accommodation

- 40 one-bedroom flats
- Two lifts to five floors
- Eight wheelchair-accessible flats
- One wheelchair-adapted flat

Scheme facilities

- Common room
- Guest bedroom
- Garden

Local amenities

- Kentish Town
- Chalk Farm
- 24, 46, C11
- Gospel Oak
- Kentish Town West
- Royal Free Hospital
- Queen’s Crescent shops and street market
- Hampstead Heath
- Charlie Ratchford
- Queen’s Crescent Community Centre

1 Ashdown Crescent
London NW5 4QB

020 7485 5411

Landlord: Camden Council
68 Cressfield Close
London NW5 4BW

020 7485 0579

**Landlord:** Camden Council

### Local amenities

- Chalk Farm
- Camden Town, Hampstead, 24, 46, 214, C2, 134, C11
- Gospel Oak
- Kentish Town
- Kentish Town Health Centre
- Local practices
- Local shops
- Hampstead Heath
- Charlie Ratchford

### Accommodation

- 24 one-bedroom flats
- Lift to all floors

### Scheme facilities

- Common room
- Kitchen
- Garden
Accommodation

- 87 one-bedroom flats
- Two lifts to all 19 floors
- Not suitable for wheelchairs

Scheme facilities

- Common room
- Guest room
- Plusbus – weekly
- Communal garden

Local amenities

- Chalk Farm
- Camden Town, Hampstead, 24, 46, 27, 168
- Kentish Town West
- Kentish Town Health Centre Local practices
- Local shops nearby
- Hampstead Heath
- Charlie Ratchford

Landlord: Camden Council
Ashton Court

254-256 Camden Road
London NW1 9HF

020 7485 9538

Landlord: Origin Housing

This scheme has a manager working weekdays from 9am to 5pm and a deputy manager working 9am to 1pm weekends.

Local amenities

Camden Town
29, 253
Camden Road
Ampthill Square, Charlton Street, Somers Town
Camden High Street
Regent’s Park
Irish Centre, Murray Street

Accommodation

29 studio flats
6 one-bedroom flats
Two lifts

Scheme facilities

- Guest room
- Common room
- Garden
- Snooker table
- Regular social activities

Resource Centre

Kentish Town and Highgate
Accommodation

67 studio flats
44 flats with lift to all three floors
23 flats with stair access up to second floor

Scheme facilities

• Common room
• Garden

Local amenities

Kentish Town
C2, 134, 214, 390
Kentish Town
Caversham Group Practice
James Wigg Practice
Local shops nearby
Parliament Hill
Charlie Ratchford

1 Greenwood
Oseney Crescent
London NW5 2BB
020 7485 2108

Landlord: Camden Council
91 and 119 Highgate Road

91 and 119 Highgate Road
London NW5 1TR

020 7267 7526

Landlord: Camden Council

Local amenities

Kentish Town

Routes for Kentish Town and Camden Town, C2, 214

Kentish Town

Parliament Hill Surgery
Caversham Practice
James Wigg Practice

Highgate Road

Hampstead Heath

Resource Centre

Accommodation

26 one-bedroom flats

Two blocks of flats, one is at number 91 where there are 10 flats in a small block on four floors with a lift. Eleven other flats are part of a nearby housing estate (Pictured above)

Ramp access to 10 ground floor flats within the housing estate

Scheme facilities

- Common room
- Garden
Accommodation

- 24 one-bedroom flats
- Lift to all four floors

Scheme facilities

- Garden
- Common room
- On the route of several shopping buses
- Large patio

Local amenities

- Kentish Town
- C2, 214, C11
- Kentish Town
- Gospel Oak
- Parliament Hill Surgery
- Brockfield Park Surgery
- Local amenities on Swains Lane.
- Hampstead Heath
- Waterlow Park
- Charlie Ratchford
- Holly Lodge Community Centre and lunch club

Landlord: Camden Council

30 Makepeace Avenue
London N6 6HL

020 8348 5634
Mary Webster House

55 Dartmouth Park Hill
London NW5 1JD

020 7485 5560

Landlord: Origin Housing
The scheme manager is available from 10am to 4pm on weekdays.

Local amenities
- Tufnell Park 10 minutes walk away
- 134
- Gospel Oak
- Local practices
- Holloway Road
- Hampstead Heath
- Henderson Court

Accommodation
- 11 one-bedroom flats
- 3 two-bedroom flats
- Lift to all floors

Scheme facilities
- Communal garden
- Common room
- Lunch club neighbouring the scheme offers three-course lunch

Kentish Town and Highgate
Rackstraw House

Accommodation

- 13 one-bedroom flats
- One two-bedroom flat
- Seven studio flats
- Lift to all floors

Local amenities

- Chalk Farm
- Swiss Cottage
- C11, 31
- Adelaide Medical Centre
- Finchley Road local shops
- Regent’s Park and Primrose Hill
- Charlie Ratchford

Scheme facilities

- Common room
- Garden
- Guest room

Landlord: Central & Cecil

40 Primrose Hill Road
London NW3 3AB

020 7722 6862
Sage Way

Landlord: Camden Council

Local amenities

- King’s Cross
- 46, 17, 45
- Brunswick Centre
- Brunswick Centre nearby
- Coram’s Fields
- Millman Street
- Marchmont Street

Accommodation

- 31 one-bedroom flats
- Lift to all four floors
- 10 ground floor wheelchair adapted flats

Scheme facilities

- Common room
- Garden
- Guest room

Resource Centre

Cubitt Street
London WC1X 0PG

020 7278 6434

Resource Centre

Kentish Town and Highgate
Accommodation

- One studio flat
- 12 one-bedroom flats
- Lift to three floors

Local amenities

- Russell Square
- 7, 17, 19, 38, 45, 59, 69, 188
- King’s Cross
- Holborn Medical Centre
- Brunswick Centre
- Coram’s Fields
- Millman Street

Scheme facilities

- Common room
- Laundry room
- Communal payphone
Dudley Court

36 Endell Street
London WC2H 9RB

020 7240 8989

Landlord: Camden Council

Local amenities

Covent Garden

Charing Cross
King’s Cross

Medical centre in the building

24-hour mini-market nearby

Bedford Square
Russell Square

Age Concern at Oakhams Walk
Millman Street

Accommodation

Rear walkway overlooks Oasis outdoor swimming pool

Lift to all three floors

Scheme facilities

• Common room
Accommodation

- 23 one-bedroom flats
- Most tenants are Chinese elders
- Lift to all floors

Local amenities

- King’s Cross and Russell Square
- 17, 45, 46
- King’s Cross
- Gray’s Medical Centre
- The Brunswick
- Local shops
- Calthorpe
- Millman Street
- Chinese Community Centre

Scheme facilities

- Guest room
- Dining room
- Kitchen
- Common room
- Garden

Landlord: Circle 33 Housing Trust

Jubilee House
167–169 Gray’s Inn Road
London WC1X 8UJ

Phone: 020 7833 0611

The non resident manager is available 9am to 5pm weekdays and for two hours at the weekend.
Millman Street

26c Millman Street
London WC1N 3EQ

020 7831 2893

Landlord: Camden Council

Accommodation

22 one-bedroom flats
Sheltered flats are amongst family housing.

Lift to all four floors

Local amenities

Russell Square
Holborn

Gray’s Inn Road
Theobalds Road

King’s Cross

Holborn Medical Centre

Local shops nearby

Coram’s Fields

Millman Street

Scheme facilities

• Nearby lunch club
• Common room
93 O’Donnell Court
London WC1N 1AQ and
9 Foundling Court
London WC1N 1AN
020 7833 1989 and
020 7837 0333

Landlord: Camden Council

Accommodation

22 studio flats
100 one-bedroom flats
19 two-bedroom flats
Sheltered flats are amongst family housing.
Lifts to all seven floors

Local amenities

Russell Square
Woburn Place, 7, 188, 168, 91
King’s Cross
Health centre opposite O’Donnell Court
Local shops
Brunswick Square
Russell Square
Marchmont Street
Millman Street

Scheme facilities

• Tenants’ association room
Shan House

52–58 Millman Street
London WC1N 3EE

020 7940 6656

Landlord: ASRA Housing Association
Greater London

Local amenities

Russell Square

7, 17, 19, 38, 45, 59, 68, 188

King’s Cross

Holborn Medical Centre

Brunswick Shopping Centre

Brunswick Square

Millman Street

Accommodation

15 one-bedroom flats
Lower ground three flats have disabled access
Most tenants are Asian elders

Lift to all four floors

Scheme facilities

• Common room
• Communal payphone
Accommodation

- 26 one-bedroom flats, includes 13 ground floor flats with own garden.
- Sheltered flats are amongst family housing.

Local amenities

- West Hampstead
- 13, 82, 113, 328
- West Hampstead
- Solent Road Health Centre
- West End Lane and Finchley Road
- Hampstead Heath
- Kingsgate

Scheme facilities

- Communal lounge at 33a Ingham Road
- Kitchen at 33a Ingham Road

Landlord: Paddington Churches Housing Association

Scheme manager is based at 33a Ingham Road
Cleve Road

2, 14 and 17 Cleve Road
London NW6 3RL

020 7624 3187

Landlord: Central & Cecil

Local amenities

West Hampstead (Jubilee Line)
Routes to West End Lane and Swiss Cottage
West Hampstead Thameslink and Silverlink
The Abbey Medical Centre
Brondesbury Medical Centre
West End Lane
Kilburn Grange Park
Kingsgate

Accommodation

15 one-bedroom flats
21 studio flats
Lift to all floors at 2 and 17 Cleve Road

Scheme facilities

- Laundry at 2 and 17 Cleve Road
- Common room at 17 Cleve Road
Kingsgate Road

Accommodation

- 25 one-bedroom flats
- Lift to all three floors

Local amenities

- Kilburn, West Hampstead
- 16, 32, 31, 328
- West Hampstead
- Kilburn High Road
- Belsize Park
- Brondesbury Health Centre
- Some small shops nearby
- Close to Kilburn High Road
- Kilburn Grange Park
- Kingsgate

Scheme facilities

- Common room
- Kitchen
- Courtyard

Landlord: Camden Council

61 Kingsgate Road
London NW6 4JY

020 7624 3121

Kilburn and West Hampstead

35
Lauriston Lodge

Lauriston Lodge
Barlow Road
London NW6 2BH

020 7328 8561

Landlord: Camden Council

Local amenities

Kilburn
West Hampstead
16, 316, 32, 189, C11

Kilburn High Road
Brondesbury Medical Practice

Kilburn Grange

Kingsgate
West End Sidings
Mill Lane Community Centre

Accommodation

22 one-bedroom flats

Lift to all three floors

Scheme facilities

- Games room
- Garden
- Common room
- Guest room
- Kitchen
Accommodation

- 27 one-bedroom flats
  Sheltered flats are amongst family housing.

- All flats are ground floor

- Four two-bedroom wheelchair-adapted flats

Scheme facilities

- Patio
- Common room

Local amenities

- West Hampstead
  113, 13, 82

- Finchley Road
  Frognal station is nearby, up a steep hill
  Brondesbury Health Centre
  Solent Road Health Centre

- Finchley Road

- Hampstead Heath

- Kingsgate

Resource Centre

There is a longer but gentler slope down to the shops and transport of West End Lane.
Philip House

Mortimer Place
London NW6 5PB
020 7328 6879

Landlord: Central & Cecil

Two tenancy support officers, on-call emergency service on evenings and weekends.

Local amenities

Kilburn Park
16, 31, 98, 316, 328
Kilburn High Road
Kilburn High Road
Close to local shops
Resource Centre

Accommodation

50 studio flats
28 one-bedroom flats
Lifts to all floors
Some wheelchair-accessible flats

Scheme facilities

- Guest room
- Common room
- Regular activities and outings organised by staff and tenants

Kilburn and West Hampstead
Accommodation

Eight studio flats
12 one-bedroom flats (seven suitable for single people)
Two two-bedroom flats
One three-bedroomed flat
Two lifts to all floors

Local amenities

Kilburn
16, 32, 98, 316
Brondesbury
Brondesbury Medical Centre
Kilburn High Road
Grange Park
Kingsgate

Scheme facilities

• Common room
• Guest room
Sycamore Community Hall
27A West End Lane
London NW6 4NY

020 7328 8746

Landlord: Camden Council

Local amenities
- Kilburn Park
- Kilburn High Road
- Local practices
- Kilburn Grange Park
- Kingsgate
- Resource Centre

Accommodation
- 32 one-bedroom flats
- Lift to all floors

Scheme facilities
- Common room
- Garden
Vivian Court

Accommodation

- 37 one-bedroom flats
- 119 studio flats
- Lifts to all floors
- Limited access for wheelchairs

Local amenities

- Maida Vale or Kilburn Park
- 16, 98
- Kilburn High Road
- Kilburn High Road
- Paddington Recreational Ground
- Kingsgate

Scheme facilities

- Regular activities and outings organised by staff and tenants
- Lunch club offering three-course meal
- Guest room
- Weekly hairdresser

128-134 Maida Vale
London W9 1PZ

020 7624 7469

Landlord: Central & Cecil

One tenancy support manager and three tenancy support officers and a 24-hour emergency alarm service
Webheath

Local amenities

- Kilburn
- 16, 316, 98
- Brondesbury
- Priory Health Centre
- Local practices nearby
- Local shops nearby
- Kilburn Grange Park
- Kingsgate

Accommodation

- 12 studio flats
- Lift to two floors
- Five one-bedroom flats and some studio flats are suitable for wheelchair users

Scheme facilities

- Kingsgate resource centre on ground floor offers lunch club and activities
Cherry Tree Court

Accommodation

- 23 one-bedroom flats
- Chair lift
- Some wheelchair access

Scheme facilities

- Lounge
- Garden
- Common room

Local amenities

- Camden Town
- 253, 29
- Camden Road
- Camden Road Surgery
- Camden Town
- Camden Park Gardens
- Charlie Ratchford

91-93 Camden Road
London NW1 9HX

020 7482 0611

Landlord: Circle 33 Housing Trust

Non resident manager is available 9am to 5pm weekdays and for two hours at the weekend
Clyde Court

1 Hampden Close
London NW1 1HL

020 7383 3193

Landlord: Camden Council

Local amenities

Mornington Crescent
King’s Cross

St Pancras Road

King’s Cross and
St Pancras

Local practices nearby
Crowndale Road Health Centre

Crowndale Road
Camden Town

Coopers Lane green space

Resource Centre

Hampden Community Centre

Accommodation

46 one-bedroom flats

Lift to all four floors

Scheme facilities

• Kitchen
• Common room
• Garden
Esther Randall Court

Esther Randall Court is unable to accept new tenants as it is currently being developed into extra-care sheltered housing. This work will be completed by 2011.

Accommodation

- 34 one-bedroom flats
- Lift to all floors
- Two wheelchair-adapted flats

Local amenities

- Great Portland Street
- Lunchtime bus service goes to Oldfield sheltered housing scheme for lunch club
- Regent’s Park Medical Centre
- A regular shopping bus takes tenants to the local market
- Regent’s Park
- The Crypt

Scheme facilities

- Hairdressing salon weekly
- Guest room
- Common room
- Parking
- Garden
- An assisted bathroom is available

Landlord: One Housing Group

2 Little Albany Street
London NW1 4DY
020 7388 8257
Hampstead Road

40 Hampstead Road
London NW1 2PX

020 7388 8569

Landlord: Camden Council

Local amenities

Warren Street
Euston Square

Hampstead Road
Euston Road

Euston

Ampthill Square and
Cumberland Market local
practices

Local supermarket opposite

Regent’s Park

Hillwood
Charlie Ratchford

Accommodation

19 one-bedroom flats
Lift to all four floors

Scheme facilities

• Common room
Monica Shaw Court

Accommodation
- 21 one-bedroom flats
- Lift to first floor flats

Local amenities
- King’s Cross
- St. Pancras Road for Camden Town and Euston Road
- King’s Cross and St Pancras
- Charlton Street and Somers Town Medical Centre
- Somers Town and Chalton Street market on Fridays
- Plot 10 open space, Regent’s Park
- Hillwood

Scheme facilities
- Common room

31 Purchase Street
London NW1 1EY

020 7388 9247

Landlord: Camden Council
Oldfield Estate

52 Fitzroy Road
London NW1 8UA

020 7722 0157

**Landlord:** Central & Cecil

One tenancy support manager and four tenancy support officers provide ‘on-site’ services and a 24-hour emergency alarm service.

Local amenities

- **Chalk Farm**
- **31, 168, 274**
- **Not applicable**
- **Regent’s Park Road**
- **Close to local shops and Camden Town**
- **Primrose Hill, Regent’s Park**
- **Charlie Ratchford**

Accommodation

- **247 studio flats**
  - Many flats have attractive views over Primrose Hill
- **Lifts to all floors**
- **Two one-bedroom wheelchair-adapted flats**
  - All studios are wheelchair-accessible

Scheme facilities

- Common room
- Hairdressing
- Computer room
- Lunch club offering three-course meals
Pennethorne House

Accommodation

32 one-bedroom flats
Lift to all floors
Limited access for wheelchairs

Local amenities

204 Albany Street
London NW1 4AA
020 7387 6152

Landlord: SPH Housing

Accommodation

Scheme facilities

• Tai Chi
• Common rooms
• Guest room
• Garden
• Regular social activities
• Several lunch clubs
• Computer club
• Mobile library

Local amenities

C2 bus stops outside front door
Camden Road
Medical centre nearby (chiropody and dental services)

Resource Centre
Third Avenue Project, Munster Square
What is extra-care sheltered housing?

Extra-care sheltered housing offers accommodation with care staff on site 24 hours a day who can help you remain independent in a home of your own.

Extra care housing can be a good alternative to residential care allowing you to have your own tenancy and your own front door.

What are the benefits of extra care?

- You agree your care and support needs with a social worker and the scheme manager.
- There is a care and support team on site 24 hours a day.
- A dedicated team of well trained care staff can help with personal care, domestic tasks and management of your tenancy and bills.
- You get privacy and security and peace of mind for you and your relatives.
- You can have emergency call alarms in your flat to call assistance if you want them.

Who is extra care for?

People applying for extra care are assessed by a social worker to see if they are eligible, using a care needs assessment. You must:

- be over 65
- live in Camden and have housing support needs
- need care.

If you would like to know more about extra care or are interested in applying contact:

Camden Council information and access team, phone 020 7974 4000
Mora Burnet – extra care scheme

37 Winchester Road
London NW3 3NJ
020 7722 9069

Landlord: SPH Housing

Local amenities

Swiss Cottage
31, C11, 603, Finchley Road
South Hampstead
Swiss Cottage Surgery
Close to local shops
Kingsgate

Accommodation

35 one- and two-bedroom flats
Lifts to all floors
All flats are wheelchair adapted

Scheme facilities

• Large lounge and other smaller seating areas for tenants’ use
• Large kitchen that can be used to cater for tenants’ meals or for special occasions
• Garden and guest room
• Each flat has a cooker, fridge-freezer and carpets
• Electric scooter store-room and charging area
Camden’s resource centres offer opportunities to join activities and adult education classes specifically for people who are aged over 60. For example, they host classes in relaxation, art, chair-based exercise, Tai Chi, drama, poetry appreciation, sewing skills, pottery and more. There are also activities such as podiatry, shopping trips and quizzes.

Older people can socialise, have lunch and where necessary receive help with personal care and support needs, ranging from form filling to help in accessing other services.

Some resource centres are UK Online centres and are able to offer one-to-one computer training in computer suites that are equipped with the latest technology. Adaptations are available to help people with special needs, for example, poor sight or hand movement. Centres also work with the local community and outside groups.

Some activities are run for groups with particular needs, such as people who have experienced strokes or are living with dementia. There are also services for particular cultural and language groups, such as Asian, Somali and African-Caribbean older people.

Gospel Oak
Charlie Ratchford Resource Centre
Belmont Street
London NW1 8HF
020 7485 2968

King’s Cross
Great Croft Resource Centre
Cromer Street
London WC1H 8LF
020 7278 5090

Hampstead
Henderson Court Resource Centre
102 Fitzjohn’s Avenue
London NW3 6NS
020 7794 6588

Somers Town
Hillwood Resource Centre
1 Polygon Road
London NW1 1QH
020 7387 7628

Kilburn
Kingsgate Resource Centre
208 Webheath
Palmerston Road
London NW6 2JU
020 7624 8818

Holborn
Millman Street Resource Centre
50 Millman Street
London WC1N 3EW
020 7405 2493
If you would like this information in a different format or language, please call 020 7974 3247 or 020 7974 4523.

Sheltered housing service
London Borough of Camden
Bidborough House
38–50 Bidborough Street
London WC1H 9DB

Phone: 020 7974 3247 or 020 7974 4523
Fax: 020 7974 5741
Textphone: 020 7974 6866
Email: sheltered.housing@camden.gov.uk
camden.gov.uk/olderpeople

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